

# PUBLIC NOTICE

The Joint Commission on Accreditation of Healthcare Organizations will conduct an accreditation survey of Willowglen Academy-Indiana on September 16 - 18, 2003.

The purpose of the survey will be to evaluate the organization's compliance with nationally established Joint Commission Standards. The survey results will be used to determine whether and the conditions which, accreditation should be awarded the organization.

Joint Commission standards deal with organization quality and safety of care issues and the safety of the environment in which care is provided. Anyone believing that he or she has pertinent and valid information about such matters may request a public information interview with the Joint Commission's field representatives at the time of the survey. Information presented at the interview will be carefully evaluated for relevance to the accreditation process. Request for a public information interview must be made in writing and should be sent to the Joint Commission no later than five working days before the survey begins. The request must also indicate the nature of the information to be provided at the interview. Such request should be addressed to

**Division of Accreditation Operations  
Office of Quality Monitoring  
Joint Commission on Accreditation of  
Healthcare Organization  
One Renaissance Boulevard  
Oakbrooks Terrance, IL 60181  
Or Faxed to 630/792-5636  
Or E-mailed to [compliant@jcaho.org](mailto:compliant@jcaho.org)**

The Joint Commission's Office of Quality Monitoring will acknowledge in writing or by telephone request received 10 days before the survey begins. An Account Representative will contact the individual requesting the public information interview prior to survey, indicating the location, date, and time of the interview and the name of the surveyor who will conduct the interview.

**This notice is posted in accordance with the Joint Commission's requirements and may not be removed before the survey is complete.**

**Date posted: August 16, 2003**